



Authorised Service Centre



QMS-500-11 Service Request
Revision: 6
Dated: 29/04/2025
Page: 1

SERVICE REQUEST

| | | | | | |
|-----------------------|----------|--|---------|--|-----------|
| Name: | | | | | |
| Return Post: | Address: | | | | |
| | Suburb: | | State: | | Postcode: |
| Email: | | | Mobile: | | |
| Device Serial Number: | | | | | |

OCEAN SIGNAL BATTERY REPLACEMENT rescueME devices

For any other models and brands please contact 1300 747 587 directly for advice

Please tick ✓ to approve battery replacement.

☐

▪ I agree to battery replacement cost \$209 (inc return Parcel Post)

Please tick ✓ if required.

☐

▪ I would like my device returned by Express Post (+ \$13.20)

☐

▪ I would like a replacement pouch for PLB1/PLB3 (+ \$30.00)

☐

▪ I agree to the following replacement parts if required.

- Spring flap for PLB1 \$15.00
- Antenna for All Devices \$20.00
- Breakoff Tab for EPIRB1 \$15.00

Any other issues we will contact you prior to repair.

Battery Replacement includes:

- Device inspection
- New battery installed.
- New seals and resealing
- Hydrostatic testing
- Function test and software update
- Return delivery by parcel post/courier.

Battery Replacement Life:

- EPIRB1 – 10 years
- EPIRB3 – 10 years
- PLB1 – 7 years
- MOB1 – 7 years
- PLB3 – 5 years

OTHER SERVICE / ASSESSMENT / RECODE

Detail any additional service required and/or issues with device.

If a recode specify country 'from' and 'to'.

SURVIVAL CLUB – Ocean Signal PLB and EPIRB

Share your tale and help your fellow adventurers #StaySafeOutThere. In return, you could be approved for a free replacement from Ocean Signal. Go to <https://oceansignal.com/survivor-stories> to submit your story.

PLEASE SEND COMPLETED FORM WITH DEVICE TO:

All Sat Communications
Warehouse 19 / 111 Lewis Rd
Wantirna South Victoria 3152
Or Email form to: orders@allsat.com.au