



Authorised Service Centre



QMS-500-11 Service Request
Revision: 8
Dated: 29/09/2026
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SERVICE REQUEST

Name:					
Return Post:	Address:				
	Suburb:		State:		Postcode:
Email:			Mobile:		
Device Serial Number:					

OCEAN SIGNAL BATTERY REPLACEMENT rescueME devices

For any other models and brands please contact 1300 747 587 directly for advice

Please tick ✓ to approve battery replacement.

☐

- I agree to battery replacement cost (inc return Parcel Post)
- \$260 - EPIRB1, EPIRB3, EPIRB1 Pro, EPIRB3 Pro
- \$240 - PLB1, PLB3, MOB1, MOB2

Please tick ✓ if required.

☐

- I would like my device returned by Express Post (+ \$13.20)

☐

- I would like a replacement pouch for PLB1/PLB3 (+ \$33.00)

☐

- I agree to the following replacement parts if required.
 - Spring flap for PLB1 \$15.00
 - Antenna for All Devices \$20.00
 - Breakoff Tab for EPIRB1 \$15.00

Any other issues we will contact you prior to repair.

Battery Replacement includes:

- Device inspection
- New battery installed.
- New seals and resealing
- Hydrostatic testing
- Function test and software update
- Return delivery by parcel post/courier.

Battery Replacement Life :

- EPIRB1 – 10 years
- EPIRB3 – 10 years
- PLB1 – 5 years
- PLB3 – 5 years
- MOB1 – 7 years
- MOB2 – 7 years

OTHER SERVICE / ASSESSMENT / RECODE

Detail any additional service required and/or issues with device.

If a recode specify country 'from' and 'to'.

SURVIVAL CLUB – Ocean Signal PLB and EPIRB

Share your tale and help your fellow adventurers #StaySafeOutThere. In return, you could be approved for a free replacement from Ocean Signal. Go to <https://oceansignal.com/survivor-stories> to submit your story.

PLEASE SEND COMPLETED FORM WITH DEVICE TO:

All Sat Communications
Warehouse 19 / 111 Lewis Rd
Knoxfield
Victoria 3180

Please note -

Good not paid and collected within 90 days of invoice date will be disposed of.